

Section 2: Objectives, Success Indicators & Target

Objective	Weight	Action	Success Indicator	Unit	Weight	Excellent [100%]	Very Good [90%]	Good [80%]	Fair [70%]	Poor [60%]
Accessibility of ICT Services achieved	15	Ensure Affordability, Availability and Reliability	Reduction in the cost of Leasedline Bandwidth	Nu. Per Mbps	1	5000	5500	6000	6500	7000
			Achievement in Connectivity Reliability	Percent	1	94	93	92	91	90
		Harness Space services for socio-economic development	Percent of SAS Transponder utilized	percent	1	95	94	93	92	91
			Percentage Completion of Satellite Control Center Design	percent	3	100	70	50	25	10
			Number of programs/activities conducted during Space Week	Numbers	3	2	1	1	0	0
			Development of small-satellite with ISRO	Percent	3	70	60	50	40	30
			Concept note on satellite/space Policy and strategy submitted to the Cabinet	Deadline	3	First week of June 2020	Second week of June 2020	Third week of June 2020	Fourth week of June 2020	End of June 2020
Adoption of ICT for improved service delivery	4	ICT Security Enhanced	Percentage of reported cybersecurity incidents resolved	Percentage	1	50	40	30	20	10
		Productivity enhanced & Government DataHub Platform	Percentage of civil servants(with GSuite account) competent in using GSuite (Drive, Docs, Spreadsheet, Slide, Calendar)	Percentage	1	>65	65	60	50	<50
			Number of DataHubs (API) operationalized.	Number	1	4	3	2	1	0
			No of G2C Services migrated to SSO/Datahub	Number	1	100	80	60	50	<50
Application of ICT for promoting efficiency, governance and economy strengthened	6	Improve ICT service delivery in Ministries / Agencies / Dzongkhags	Timeline Implementation of mandatory IWP for ICT professionals	Date	1	July	August			
			Number of Dzongkhags ICT cluster established	Number	1	16	14	12	10	<10
			Recognition of ICT Champion and award for website competition	Date	1	17th May, 2020	1st June, 2020	30th June, 2020	Start of July, 2020	End of July, 2020
		ICT Industry Development	Jobs created in IT and ITES sector	Number	2	100	80	70	50	<50
		Total annual ICT Industry Revenue	Amount	1	1 billion	0.5	0.3	0.09	0.07	
Achieve Digital Drukylul Flagship Program Objective	75	Monitor and report flagship program	Progress as per signed Digital Drukylul Flagship Performance Agreement	Percent	75	100	90	80	70	<70