

## Section 2: Objectives, Success Indicators & Target

Objective	Weight	Action	Success Indicator	Unit	Weight	Excellent [100%]	Very Good [90%]	Good [80%]	Fair [70%]	Poor [60%]
Accessibility of ICT Services achieved	30	Construction of Space Building	Percentage of drawing of building design completed	Percent	5	100	90	80	70	60
		Increase Internet and Broadband Penetration	Proportion increase in Internet and Broadband penetration	Percent	10	93	92	91	<91	90
		Provide reliable and secure connectivity through Government Intranet and GDC	Acceptable downtime of Govt. Intranet's core network per year	Hours	5	<=40	<50	<60	<70	>=80
		South Asia Satellite	Utilisation of SAS Transponder	Percent	10	90	80	70	60	50
Adoption ICT for improved service delivery	30	Improve Cyber Security	Percentage of reported cyber security incidents resolved	Percent	10	95	85	75	70	<70
		Productivity enhanced and Government DataHub Platform operationalised	Percentage of civil servants with GSuite account competent in using GSuite applications	Percent	10	More than 50% of activated users competent	More 40% of activated users competent	More 30% of activated users competent	More than 20% of activated users competent	Less than 20% of activated users competent
			Percentage of 2 DataHubs (API) operationalised	Percent	10	100	75	50	25	<25
Application of ICT for promoting efficiency in Governance and Economy strengthened	20	Improve ICT service delivery in Ministries / Agencies / Dzongkhags	Number of ICT Clusters established in Dzongkhags/Thromdes	Number	10	4	3	2	1	<1
			Recognition of ICT Champion an award for website competition	Date	10	05/17/2019	06/01/2019	06/30/2019	07/01/2019	07/31/2019