

**WEL COME TO
PEMAGATSHEL
DZONGKHAG**



ICT PROBLEMS AND
CHALLENGES IN
PEMAGATSHEL
DZONGKHAG.

STRUCTURE

1. GENERAL PROBLEMS.
2. SYSTEMS. (HARDWARES AND SOFTWARES.)
3. CONNECTIVITY.
4. USER KNOWLEDGE.
5. ISSUES.

1. GENERAL PROBLEMS.

- Reluctant to change / upgrade.
- lack of knowledge on application software.
- Lack of knowledge on virus.
- Filtering of suspected harmful websites.
- Periodic scanning of files and folders and automatic scanning of foreign devices. (Pen drives, CDs, DVDs, etc)

2.SYSTEM.(HARDWARE AND SOFTWARE)

- Old and outdated equipments – (resistance from the authority for purchase of new ones.)
- Lack of timely services and maintenance. due to absences of vendor company or service institute.)

3.CONNECTIVITY.

➤ LAN :

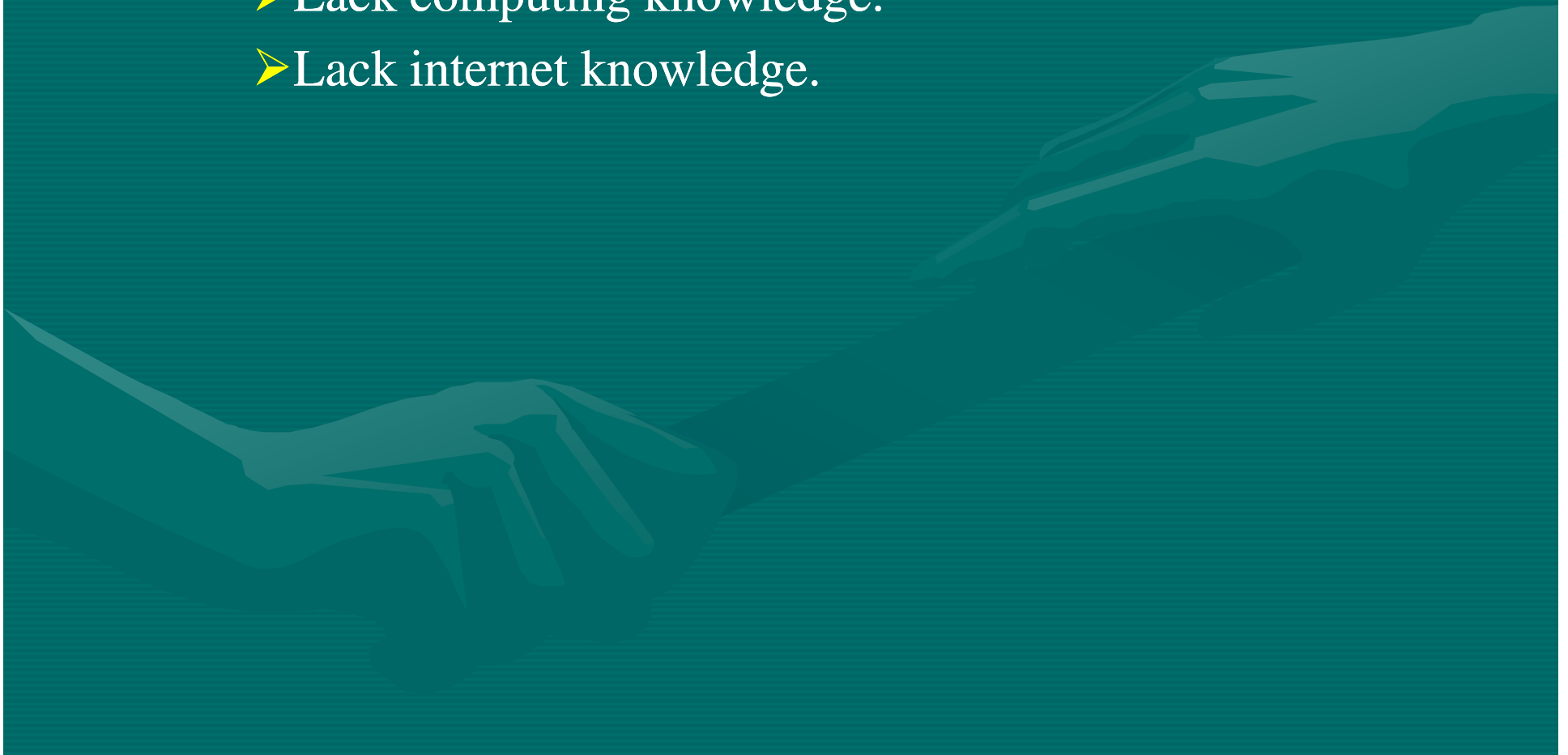
cables and wires damaged due to users carelessness.
it is also damaged by the rats and mouse.

➤ INTERNET:

misuse of internet – chatting and visiting filthy sites.
although we have high speed internet connectivity, out of 63 users, about 20 users have proper email address.

4. USER KNOWLEDGE

- Lack computing knowledge.
- Lack internet knowledge.



4. ISSUES

- Rigid to change and advices.
- Mostly involves the work of technical so people with technical knowledge is preferred.
- Although bachelors, fresh graduates have tough time coping with works.
- Procurement and writing specification for ICT equipments is also difficult.
- Budget allocation and projecting.

The image features a solid teal background. In the center, the text "TASHI DELEK!" is written in a white, serif font. Behind the text, there is a faint, semi-transparent illustration of two hands shaking, symbolizing agreement or partnership.

TASHI DELEK!